

Subprocessors & AI Providers

This page lists the third-party providers Uprelic GmbH engages to deliver the Services ("subprocessors"), the AI model providers available on the platform, and where processing takes place. It is referenced by our Terms of Service, Business Terms and Data Processing Agreement. We update this page when the list changes; business customers can object to changes as described in the DPA. Earlier versions remain retrievable via the version selection on this page.

Where your content lives

All customer content at rest — your account, files, chats, documents, vector indexes and system logs — is stored on **servers we rent in Germany/EU (Hetzner) and operate ourselves**.

The systems a company of our size would usually buy as a hosted service — our database and authentication, our vector search, our error monitoring, our AI tracing, our browser rendering and our code sandboxes — we run ourselves on those servers, so there is no software vendor behind them to name here. The servers themselves are a different matter: Hetzner provides them, Hetzner is a subprocessor, and it is listed below. We run no product analytics at all.

Content leaves our infrastructure only when a request requires it: to the AI model provider serving your request, to the search provider for web search, and to the platform services listed below.

Infrastructure and platform services

Provider	Purpose	Data	Location	Transfer mechanism
Hetzner (Germany)	Hosting of all Uprelic servers and self-hosted services	All service data at rest	Germany / EU	— (EU processing)
Cloudflare, Inc. (USA)	DNS, CDN and traffic protection in front of our domains	IP addresses, connection metadata	Global edge locations	EU–US Data Privacy Framework; EU SCCs
Amazon Web Services (SES)	Transactional email (invitations, notifications)	Email address, notification content	EU (eu-central-1, Frankfurt)	AWS DPA; EU SCCs where applicable
Stripe	Payment processing and tax calculation	Billing identity, payment method	EU / USA	Stripe DPA; EU SCCs; DPF. Stripe acts as an

Provider	Purpose	Data	Location	Transfer mechanism
		(tokenised), transaction history		independent controller for fraud prevention and compliance
Apple / Google	Mobile app distribution	The app itself, and the store's own record of your installation	USA	EU SCCs / DPF (standard platform terms)
Composio, Inc. (USA)	Integration broker for the extended tool catalogue	OAuth tokens for tools you connect via the catalogue, tool- call payloads	USA	DPA with EU SCCs

AI model providers

Your prompts, relevant context and files are sent to the model provider serving your request. Which provider is used follows from the model you (or your workspace) select, and from the task: document generation, transcription and image analysis run on models chosen for those steps. The table names the providers rather than the individual models, because the model line-up changes often; the provider is what determines where your content goes and under which contract. All providers below are bound not to use your content to train their models, on the basis stated.

Provider	Location	No-training basis	Transfer mechanism	Status
Fireworks AI, Inc. (USA)	USA	Contractual — no training without explicit opt-in; no prompt logging for open models	DPA + EU SCCs	Active
OpenAI	USA (EU residency available)	API content not used for training by default	DPA + EU SCCs	Active
Anthropic	USA	Commercial API content not used for training by default	DPA + EU SCCs	Active
Groq (Groq UK Limited for EEA customers)	Compute incl. EU; storage USA	Contractual — Inputs/Outputs may not be used for training or fine-tuning	UK adequacy + EU SCCs	Active
Cerebras Systems (USA)	USA	No retention of inference inputs/outputs	DPA + EU SCCs (clickwrap)	Active

Web search

When the assistant needs current information it sends a search query — and nothing else — to one of the two providers below. Both are used in normal operation; which one handles a given query follows from the query itself. Neither receives your name, your account, or any identifier that would let it connect the query to you. The result pages are then fetched by our own browser infrastructure rather than by the search provider.

Provider	Data reaching the provider	Location	Retention by the provider	Transfer mechanism
European Search Perspective, SAS ("Staan"), France	The search query	France / EU; the provider may route some queries to a US sub-processor of its own	25 months	— (EU processing); Art. 28 DPA
Brave Software, Inc. (Brave Search API), USA	The search query	USA	90 days	EU standard contractual clauses, incorporated by Annex V of the provider's Data Processing Addendum of 21 April 2026

Questions and notifications

Questions about this list: info@uprelic.com. Business customers receive subprocessor-change notifications as described in the Data Processing Agreement; a self-service notification subscription is planned.